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**Exam** : **33140X**

**Title** : Avaya Experience Portal with  
POM Support Certified Exam

**Vendor** : Avaya

**Version** : DEMO

**NO.1** Which POM system feature supports dynamic scaling based on workload demands?

Response:

- A. Static resource allocation
- B. Manual scaling interfaces
- C. Automated scalability solutions
- D. Fixed capacity units

**Answer:** C

**NO.2** Which type of AEP call flow is best suited for handling high-volume, repetitive inquiries?

Response:

- A. Automated
- B. Supervised
- C. Manual
- D. Mixed

**Answer:** A

**NO.3** Which component needs to be installed first when setting up the POM database?

Response:

- A. Database server
- B. Application server
- C. Web server
- D. Configuration server

**Answer:** A

**NO.4** What is crucial to verify before initiating a restore operation on the AEP database?

Response:

- A. The compatibility of the backup with the current system version
- B. The amount of available disk space
- C. The network bandwidth
- D. The number of concurrent users online

**Answer:** A

**NO.5** What information does the AEP system log primarily record?

Response:

- A. User access times and durations
- B. System errors and warnings
- C. Financial transactions
- D. Network setup configurations

**Answer:** B

**NO.6** What is the initial step in preparing to back up the AEP database?

Response:

- A. Disconnect all active sessions

- B. Verify the backup configuration settings
- C. Schedule the backup during off-peak hours
- D. Perform a test backup

**Answer:** B

**NO.7** Which tool is essential for diagnosing URL-based issues in AADS-related Avaya Meetings client's problems?

Response:

- A. Network traceroute tools
- B. URL inspection tools
- C. Standard web browsers
- D. Custom script debugging tools

**Answer:** B

**NO.8** How can alarm logs be used effectively in troubleshooting Avaya Meetings Server solution components?

Response:

- A. By setting alarms for peak usage times
- B. By correlating alarm events with system crashes or failures
- C. By disabling unnecessary alarms to reduce noise
- D. By using them to track user complaints

**Answer:** B

**NO.9** What advantage does real-time tracing offer when diagnosing issues in Avaya Meetings Server components?

Response:

- A. It enables proactive user training.
- B. It allows for immediate identification and response to problems.
- C. It decreases the need for manual input in data handling.
- D. It automates compliance reporting.

**Answer:** B

**NO.10** What challenges might technicians face when using real-time tracing tools for Avaya Meetings Server clients?

Response:

- A. Difficulty in interpreting the vast amount of data generated
- B. Lack of training on the specific tracing tool
- C. Incompatibility with older server models
- D. All of the above

**Answer:** D

**NO.11** What is the first step in performing a health check on Team Engagement components?

Response:

- A. Checking server temperature
- B. Verifying network connectivity
- C. Logging into the admin panel
- D. Reviewing the user access logs

**Answer:** B

**NO.12** Which feature of real-time tracing tools enhances troubleshooting effectiveness for Avaya Meetings Server solution components?

Response:

- A. Integration with third-party analytics platforms
- B. Customizable alert thresholds
- C. Automated report generation
- D. User access level controls

**Answer:** B

**NO.13** Which type of log is most useful for identifying security breaches in an Avaya Meetings Server environment?

Response:

- A. Debugging logs
- B. Event logs
- C. Alarm logs
- D. Traffic logs

**Answer:** C

**NO.14** Why is it important to use real-time tracing tools for diagnosing Avaya Meetings Server issues?

Response:

- A. They provide immediate feedback, which is crucial for live troubleshooting.
- B. They help in maintaining compliance with IT governance.
- C. They are less resource-intensive than other tools.
- D. They automatically fix detected issues.

**Answer:** A