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Exam : **VERISME**

Title : **VeriSM™ Essentials**

Vendor : **EXIN**

Version : **DEMO**

NO.1 What is covered by the activity Record in the Respond stage?

- A. Capture information
- B. Source events
- C. Deliver results
- D. Resolve the issue

Answer: A

NO.2 What is the first important step in the Kotter's Organizational Change Management (OCM) model?

- A. Build a guiding coalition
- B. Institute change
- C. Create a sense of urgency
- D. Generate short-term wins

Answer: C

NO.3 What is the key activity of a leader's role?

- A. Motivate colleagues
- B. Set up priorities
- C. Minimize risk
- D. Focus on results

Answer: A

NO.4 Which element of the VeriSM model defines the management activities or practices necessary to meet the governance requirements by providing guardrails or boundaries?

- A. Management Mesh
- B. Produce
- C. Define
- D. Service management principles

Answer: D